



CARE HERTS

A COMPANY WITH A CARING HEART

Volume 1/Issue 04

July/ August 2015

CARE HERTS ANNUAL GET TOGETHER

Happy to announced that we have finalized a date for Care Herts annual get together and happy to invite everyone to participate for the event.

This is a rare chance we all get once a year to bring our ideas, hidden talents forward and share your expertise with others. Hope everyone are interested and will get the full use of the opportunities.

Accordingly, we are having our Annual get together on Thursday 22nd October 2015

Venue:

Shamrock Club, Welwyn Garden City, AL7 2AD.

Time : From 3 -5 PM

HERTFORDSHIRE CARE AWARDS 2015

As discussed in the team meetings we have submitted application for Hertfordshire Care awards 2015 under two categories as following.

- 1) Most Innovative care team (elderly)
- 2) The engagement and well-being award.

And happy to say that our nominations have been accepted for the competition. However, we have more hard work to do in future to win the competition and hope you all are ready.

NEW OFFICE:

The new Care Herts office is now open at Weltech Business Center, Ridgeway, Welwyn Garden City and this makes easy for everyone to access the office. The registered office for Care Herts is still going to remain at the same place 16 Kingscroft, Welwyn Garden city while the new office operate as a trading office.

All meetings will be held at new office premises from now on and all PPE equipment including aprons, shoe covers and glove boxes can be collected from office at Weltech Centre. Also log books can be collected from the same address and completed log books can be handed over to the same.

NEW MEMBERS FOR CARE HERTS TEAM

Few new members were joined with our Care Herts team last couple of months and majority of you already have met them in the field. Ada May and Sheeba John are currently working as full time staff and Cynthia Hayford and Vince Ansah working as part time staff members. Lilia Birlerson whose working as part time staff at the moment is due to start her full time role on 20th September 2015. Priyani Dissanayake and Durga Revuri will continue to do admin work and will follow up alerts, booking trainings, interviews, and supervisions. Warm welcome for everyone to Care Herts family.

DEMENTIA FRIENDS

Another Dementia Friends awareness session has been held on Tuesday 18th August 2015 where nine of our staff members became Dementia Friends. We continue to implement dementia friends' session to involve more and more staff to the programme and make all of them dementia friends.

LAST MINUTE ABSENTEESUM



Last few weeks there were few incidents reported with related to last minute absenteeism. This is to remind you that due to health and safety issues all last minute absenteeism will be monitored closely and assigning work will be done only after following a back to work interviews.

LOG BOOK:

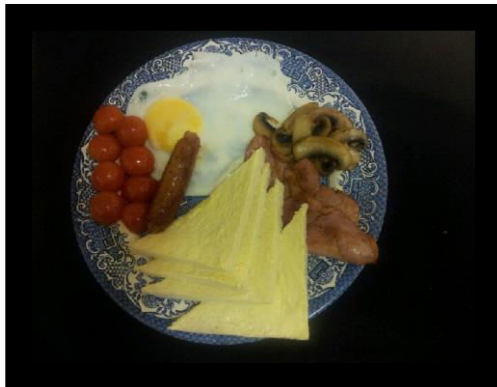
From Month of September, we are using log books instead of using log sheets. The back of the log book is to mention information of client including client name, Month and book number. This gives us an opportunity to monitor all logs in order and present any logs to any authorized party in case of investigation. Please don't rip or cut the book as logs has to be in order according to the page numbers.

GOOD QUALITY CARE:

There are some negative feedbacks receiving from the field to say some staff members are rushing the clients, turning up late and leaving early. Please make sure you delivered good quality care. There may be an occasion you are running late due to traveling time, road work and traffic. However, if you feel like you are going to be late more than 15 minutes from the planned time, please inform as then we can inform the client.

FOOD COMPETITION:

The final date for submitting Pictures for Care Herts food competition has been extended form another one week due to arising interest of team members and also to give more chances to the staff who joined recently. Accordingly, the final date to submit pictures are extended from 30th September to 7th October 2015. Hope everyone take this opportunity to take more and more attractive pictures.



Dean Dobson –English breakfast Walters



Scotch egg with a salad –Sheeba Joan



Beetroot Salad-Kathy

BUSINESS DEVELOPMENT

We can see rapid increment of number of weekly care hours we deliver and we are continue to take new packages and recruit new staff. Currently, we are doing more than 300 care hours per week. We required more staff to cater the increasing demand and please refer anyone whose with caring nature and interested in working in domiciliary care sector. Following table shows the increment of care hours from October 2014 to August 2015.



