



CARE HERTS

A COMPANY WITH A CARING HEART

Volume 1/Issue 03

March/April 2015

NEXT TEAM MEETING

The Next team meeting of Care Herts Limited will be scheduled to be held on Tuesday 21st April 2015 at 10:00 am.

It is extremely important for everyone to attend the meeting as we are discussing all current issues and the way forward.

If anyone has anything to be added to the agenda please contact us via e-mail or call us before Sunday 19th April.

Email-info@careherts.co.uk

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The Hertfordshire Care Awards

2015



HERTFORDSHIRE CARE AWARDS 2015

HCPA now accepting nominations for Hertfordshire Care award 2015. The categories for this year's nominations for individuals or the teams are as following;

- Leadership and Management award
- Caring People award
- Specialist award
- Company and team award
- New starter award

The main criteria for awarding is the contribution made to the care sector in Hertfordshire area rather than the scale of the organization. This award is aim to select the teams, professional colleagues or individuals that has contributed to make positive changes in life of service user/users and give them the recognition they deserve.

NEW MEMBERS FOR CARE HERTS TEAM

Since our last publication to current two new members are joined with our care Herts team. Archi Hayford and Julia Fenner. Both Archi and Julia are well experienced in the field and former colleagues to most of us.

Warm welcome to Julia and Archi in to Care Herts Team

Quote of the day

*Nothing is too small to ignore
Or too big to achieve....., if you really care*



Some Attendees from DF awareness programme held in Enfield on 31st March 2015

DEMENTIA FRIENDS

Randika is continue to conduct Dementia Friends awareness programmes in the community. Bookings for the programme can be made by visiting dementia friends' website: www.dementiafriends.org.uk. Please take the advantage and be a support in the community for the people who are living with Dementia.



Contact Us

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CLIENT SURVEY

Care Herts Service user survey is continue to be held with the arrival of new care packages. Happy to say that we are receiving very positive feedback with regards our service delivery. Please keep up with your good work and well done for all your hard work.

CARE HERTS MAGAZINE

Printing of care Herts magazine has to be delayed due to shortage of articles. Magazine is rescheduled to be published in December 2015. Please submit write ups and encourage your colleagues to provide articles.

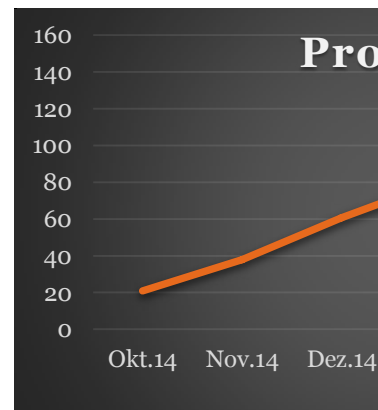
HOLIDAY BOOKING

Please book your holidays in advance to avoid last minute tight situation. Holiday forms are available in the office and can be e-mailed to you upon request.

TRACKER SYSTEM

We have successfully implement using *Care Planner* call monitoring system after few weeks of trial period in mid-February. Everyone is now using the tracker system to logging in and out is approximately 90% accurate. We are keeping records of day to day issues and this will be further discussed in the team meeting on 21st April to achieve full use of the system and accuracy.

BUSINESS DEVELOPMENT



We continue to develop and expand our services in hertfordshire area. The above graph indicate our progress over the last 6 months with regards to business developments in weekly care hours. Please direct anyone who searches for care or anyone who is not happy with the care and support they receive as we can help them to gain the benefit of our services. We can assure them high quality of care and also able to support them with relevant transferring processes.