



CARE HERTS

A COMPANY WITH A CARING HEART

Volume 2/Issue 03

September – December 2016

CARE HERTS CHRISTMAS LUNCH

FRIDAY 09TH
DECEMBER 2016

THE GROVE, WELWYN
GARDEN CITY

Welcome to the year end edition of the Careherts newsletter. As you all aware We held our annual get together on the 22nd October at the Shamrock Club in Welwyn Garden City. It was well attended by our service users. The Welwyn Hatfield times covered the event and published the article about care herts get to gether on 16th November 2016. Everyone had a great time. Apologies to those who were looking forward to the short pantomime unfortunately, Julia had only come out of hospital four days before the event and was unable to participate with it. Something to look forward to next year!

TRAINING:



well and all staff are up to date with all ng and Positioning practical training ICPA training centre. This was well good if family members of our service if they are assisting with the care of another session in the early part of the encourage family members to come a sessions although serious are also fun and the result can only be a positive one for our service users.

POLICY UPDATES:

There have been changes made to the policies and procedures over the last few months. Accordingly, the following policies have been updated. All staff can read the updated policies by logging into the QCS policy centre or referring to the hard copies placed in the office. If any service users wish to be aware of our policies and procedures we can facilitate them to acquire them.

Policies which have been updated

PR04 – DBS/Disclosure policy and procedure

PE05 -Anti- Bulling Policy and Procedure

CC46 -Depression Policy and Procedure

PP03 – Discipline Policy and Procedure

CR03 – Safeguarding Policy and Procedure

Also the staff handbook has been re-launched with revisions and new versions and has been delivered to the majority of staff. Those who have not collected the revised copy , please collect it from the office.

TEAM WORK.

We would like to thank all staff for the improvements that have been made regarding checking equipment servicing dates. This is very important and needs to be checked regularly so thankyou to everyone. We have noticed that there is greater

team work among the staff in the field and some very good working relationships building and a more professional outlook to the work.

COUNSELLING

We are looking at starting a staff counselling service where staff can come and discuss issues that are related to their work or any stressful situations they are suffering in confidence. Please let us know how you feel about this and is it something that can be useful to you.

MOVIE NIGHT – BEFORE THE FLOOD COME

Arrangements are made to have a quarterly movie night starting from January 2017. The first movie which has been selected stars Leonardo DiCaprio, and is entitled “Before the Flood comes”. It has been made by the United Nations and is a documentary drama film. Randika has long been interested in Enviromental Economics and following the movie, we would like to hold workshops on how we can all work in a more environmentally friendly way. You have a chance to recommend the movie’s you think are worth watching as then we can facilitate purchasing them from the next movie night onwards. Popcorn will be provided!!

CHAMPIONS FOR CARE HERTS:

We are also looking at having responsible Champions for the organisation and working towards booking staff members for champion pathway training programmes with HCPA. The current available pathways are Nutrition Champion, Dementia Champion and safeguarding champion. Interested members of staff can apply and suitable persons will be selected after a thorough screening process. This programme requires a year long commitment with several training sessions and on site inspections with HCPA professionals.

CHRISTMAS AND YEAR END LUNCH:

The monthly lunch programme is going very well and seems to be a hit with our service users. These types of activity can be very good at improving the social interaction and confidence of our service users. This is a very difficult time of year for many people, especially those who do not have family or whose families live a distance away, so please try and encourage those who have not come along to one of our lunches to give it a try. We are planning to have our next lunch on the 9th December, this is going to be the year end lunch for 2016 as well as Christmas lunch and going to be held at The Grove in Welwyn Garden City. Any staff who would like to assist at this please let the office know as soon as possible.

QUOTE OF THE DAY

“The Brave journeys are never taken alone”

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